



# FREQUENTLY ASKED QUESTIONS

## **1. *Are there age limit or ID requirements to enter the event?***

AGE LIMIT: This is a professional conference for adults who are 18+ years of age. If an agency chooses to bring a program dad who is under 18, they must provide supervision and take responsibility for the minor.

ID REQUIREMENT: A person registering as a current undergraduate or graduate level student must provide a current email address with the ".edu" domain at time of registration, and a valid student photo ID is required at check-in.

## **2. *If I don't register, are walk-ins allowed?***

No, walk-ins are not allowed. All attendees must register and pay through the online registration system before the identified deadline.

## **3. *What is the refund policy?***

All fees are non-refundable.

## **4. *Is there a dress code?***

NEFC is a professional conference. Attendees' attire varies between "business" (suit, tie, dress shirt, dress, dress with jacket), "business casual" (sport coat/blazer, dress shirt/polo shirt, dress pants, skirts, dressy tops) and "casual" (khakis/nice jeans, sweaters/polo shirts, button-down shirts, blouses - comfortable, yet clean and professional). Since the temperature throughout the hotel may vary, wearing layers is suggested. It is March in New England, so be prepared for potential chilly weather outside hotel walls as well!

## **5. *Can I bring family members, a spouse or partner or children into the event with me?***

No. The NEFC is a professional conference. Only registered/paid attendees are allowed access to the event, including general sessions, workshops, roundtables, meals, beverages and snacks.

## **6. *Do I have to bring my printed ticket to the event?***

Yes, bring your printed ticket with you! Staff will need to see your ticket if there is any question about your registration.



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## **7. Do I have to choose the workshops I want to attend before the event?**

No pre-selection of workshops is required or available. When you check in at the event, staff will give you an attendee packet that includes details about workshops and other information.

## **8. How are dietary accommodation requests and/or food allergies handled?**

The Planning Committee will provide information to the hotel about all dietary accommodations and food allergies that are identified by registered attendees. You provide the dietary accommodation requests and/or food allergy information when you complete your online registration.

While the hotel will work to offer a great variety keeping dietary accommodations in mind, the NEFC serves over 400 attendees and there may be some items offered that attendees cannot partake due to allergies or other dietary needs (i.e., lactose intolerance, gluten-sensitivity, etc.).

The Committee cannot guarantee a particular item will be eliminated from food choices offered by the hotel to all attendees. There will be signage; however, if unsure about the ingredients of an item offered during the event, attendees should ask the hotel staff to confirm the ingredients. The Committee is not made aware of specific meal, snack and beverage ingredients.

## **9. I'm a licensed social worker - can I get Continuing Education Credit Hours (CECs) for attending?**

An application for Continuing Education Credit Hours (CECs) has been submitted for approval through the CT Chapter of the National Association of Social Workers (NASW/CT). There is an additional non-refundable fee of \$25.00 if you are a licensed social worker who wishes to receive CECs. Payment for CECs must be made at the time of registration. When you begin the registration process by choosing your ticket type, if you wish to receive CECs you will add the "NASW CEC Fee" to the order. You must also check the CEC box when entering attendee details in the order form and enter your professional license number.